



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - February 28, 2023

County Name	Number Of Requests	
Heating Fuel Payment Assistance	13,626	
Electric Service Payment Assistance	8,709	
Rent Payment Assistance	3,558	
Housing Search Assistance	2,373	
Disaster Relief Services * COVID-19	2,343	
COVID-19 Control	1,965	
Food Pantries	1,505	
Electric Service Payment Assistance * COVID-19	1,430	
Directory Assistance	1,395	
At Risk/Homeless Housing Related Assistance Programs	1,161	
Specialized Information and Referral	1,126	
Talklines/Warmlines	983	
Aging and Disability Resource Centers	983	
211 Systems	883	
General Relief	844	
Food Stamps/SNAP Applications	789	
Community Shelters	749	
Mental Health Crisis Lines	734	
Housing Search and Information	684	
Case/Care Management	678	