



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : June 2023**

**Report Date: 07/06/2023**

**Total Number of Calls: 3653**

<b>Electric Service Payment Assistance</b>	<b>2008</b>
<b>Heating Fuel Payment Assistance</b>	<b>483</b>
<b>Housing Search Assistance</b>	<b>307</b>
<b>Food Pantries</b>	<b>251</b>
<b>Rent Payment Assistance</b>	<b>234</b>
<b>Electric Service Payment Assistance * COVID-19</b>	<b>233</b>
<b>At Risk/Homeless Housing Related Assistance Programs</b>	<b>225</b>
<b>Aging and Disability Resource Centers</b>	<b>188</b>
<b>Housing Search and Information</b>	<b>158</b>
<b>211 Systems</b>	<b>150</b>
<b>Talklines/Warmlines</b>	<b>141</b>
<b>Directory Assistance</b>	<b>137</b>
<b>State Government Agencies/Departments</b>	<b>119</b>
<b>Drug Detoxification</b>	<b>105</b>
<b>Community Shelters</b>	<b>103</b>
<b>Therapy Referrals</b>	<b>102</b>
<b>General Relief</b>	<b>87</b>
<b>General Counseling Services</b>	<b>84</b>
<b>Mental Health Crisis Lines</b>	<b>78</b>
<b>Specialized Information and Referral</b>	<b>77</b>