



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : May 2023

Report Date: 06/05/2023

Total Number of Calls: 4483

Electric Service Payment Assistance	4713
Heating Fuel Payment Assistance	1012
Electric Service Payment Assistance * COVID-19	582
Food Pantries	357
Rent Payment Assistance	233
Housing Search Assistance	229
Talklines/Warmlines	191
At Risk/Homeless Housing Related Assistance Programs	188
Directory Assistance	165
Aging and Disability Resource Centers	128
Mental Health Crisis Lines	123
Housing Search and Information	117
211 Systems	108
General Dentistry	97
Specialized Information and Referral	97
Therapy Referrals	90
Community Shelters	89
Undesignated Temporary Financial Assistance	88
Food Vouchers	85
State Government Agencies/Departments	78