



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : August 2023**

**Report Date: 09/06/2023**

**Total Number of Calls: 3744**

<b>Electric Service Payment Assistance</b>	<b>1947</b>
<b>Food Pantries</b>	<b>375</b>
<b>Housing Search Assistance</b>	<b>308</b>
<b>Heating Fuel Payment Assistance</b>	<b>261</b>
<b>At Risk/Homeless Housing Related Assistance Programs</b>	<b>251</b>
<b>Rent Payment Assistance</b>	<b>248</b>
<b>Electric Service Payment Assistance * COVID-19</b>	<b>197</b>
<b>211 Systems</b>	<b>178</b>
<b>Talklines/Warmlines</b>	<b>178</b>
<b>Ageing and Disability Resource Centers</b>	<b>160</b>
<b>Housing Search and Information</b>	<b>154</b>
<b>Directory Assistance</b>	<b>143</b>
<b>Community Shelters</b>	<b>131</b>
<b>State Government Agencies/Departments</b>	<b>127</b>
<b>Area Agencies on Aging</b>	<b>122</b>
<b>Undesignated Temporary Financial Assistance</b>	<b>93</b>
<b>General Counseling Services</b>	<b>86</b>
<b>Detoxification</b>	<b>84</b>
<b>Specialized Information and Referral</b>	<b>81</b>
<b>Home Rehabilitation Grants</b>	<b>77</b>