



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : December 2023

Report Date: 01/04/2024

Total Number of Calls: 4520

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|---|-------------|
| Heating Fuel Payment Assistance | 1582 |
| Electric Service Payment Assistance | 767 |
| Food Pantries | 578 |
| Post Disaster Damage Reporting * Flood Victims | 541 |
| At Risk/Homeless Housing Related Assistance Programs | 322 |
| Housing Search Assistance | 241 |
| Heating Fuel Payment Assistance * COVID-19 | 220 |
| Rent Payment Assistance | 203 |
| State Government Agencies/Departments | 189 |
| Food Vouchers | 185 |
| Disaster Food Stamps | 144 |
| Aging and Disability Resource Centers | 140 |
| Holiday Programs | 136 |
| Directory Assistance | 135 |
| Extreme Cold Warming Centers | 133 |
| Home Rehabilitation Grants | 132 |
| Furnace Maintenance/Repair | 121 |
| Talklines/Warmlines | 121 |
| 211 Systems | 120 |
| Housing Search and Information | 117 |