



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : October 2023

Report Date: 11/02/2023

Total Number of Calls: 3879

Electric Service Payment Assistance	1673
Heating Fuel Payment Assistance	737
At Risk/Homeless Housing Related Assistance Programs	335
Food Pantries	328
Housing Search Assistance	231
Rent Payment Assistance	195
Electric Service Payment Assistance * COVID-19	189
Talklines/Warmlines	171
Community Shelters	159
Directory Assistance	153
Aging and Disability Resource Centers	128
State Government Agencies/Departments	117
211 Systems	116
Rapid Re-Housing Programs	111
Housing Search and Information	98
Homeless Shelter * Adults	95
Home Rehabilitation Grants	94
Therapy Referrals	89
Area Agencies on Aging	85
Detoxification	85