



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - December 31, 2023

County Name	Number Of Requests	
Electric Service Payment Assistance	8,612	
Heating Fuel Payment Assistance	4,285	
Food Pantries	2,285	
At Risk/Homeless Housing Related Assistance Programs	1,661	
Housing Search Assistance	1,494	
Rent Payment Assistance	1,315	
Talklines/Warmlines	1,013	
Electric Service Payment Assistance * COVID-19	968	
Aging and Disability Resource Centers	838	
Directory Assistance	832	
211 Systems	808	
State Government Agencies/Departments	798	
Community Shelters	690	
Housing Search and Information	643	
Post Disaster Damage Reporting * Flood Victims	550	
Home Rehabilitation Grants	542	
Food Vouchers	535	
Therapy Referrals	505	
Area Agencies on Aging	502	
Undesignated Temporary Financial Assistance	501	