



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - January 31, 2024

County Name	Number Of Requests	
Electric Service Payment Assistance	9,497	
Heating Fuel Payment Assistance	6,649	
Food Pantries	2,673	
At Risk/Homeless Housing Related Assistance Programs	1,970	
Housing Search Assistance	1,759	
Rent Payment Assistance	1,515	
Talklines/Warmlines	1,194	
Post Disaster Damage Reporting * Flood Victims	1,176	
211 Systems	1,131	
Directory Assistance	1,043	
Aging and Disability Resource Centers	1,015	
Electric Service Payment Assistance * COVID-19	1,005	
State Government Agencies/Departments	958	
Community Shelters	769	
Housing Search and Information	732	
Home Rehabilitation Grants	628	
Food Vouchers	618	
Undesignated Temporary Financial Assistance	592	
Heating Fuel Payment Assistance * COVID-19	584	
Therapy Referrals	582	