



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : February 2024

Report Date: 03/01/2024

Total Number of Calls: 4074

<u>Need</u>	<u>Number of Calls Per Need</u>
Heating Fuel Payment Assistance	819
Electric Service Payment Assistance	326
At Risk/Homeless Housing Related Assistance Programs	202
VITA Programs	185
Talklines/Warmlines	182
211 Systems	171
Rent Payment Assistance	149
Directory Assistance	133
Housing Search Assistance	124
Aging and Disability Resource Centers	120
State Government Agencies/Departments	107
AARP Tax Aide Programs	106
Food Pantries	94
Housing Search and Information	83
Undesignated Temporary Financial Assistance	71
Home Rehabilitation Grants	63
Mental Health Crisis Lines	61
Therapy Referrals	59
Public Charities	50
Area Agencies on Aging	48