



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : April 2024

Report Date: 05/03/2024

Total Number of Calls: 3873

<u>Need</u>	<u>Number of Calls Per Need</u>
Electric Service Payment Assistance	743
Heating Fuel Payment Assistance	367
At Risk/Homeless Housing Related Assistance Programs	163
Aging and Disability Resource Centers	155
Directory Assistance	153
Rent Payment Assistance	135
Housing Search Assistance	125
Talklines/Warmlines	123
State Government Agencies/Departments	121
Food Pantries	91
VITA Programs	83
211 Systems	79
Housing Search and Information	77
Mental Health Crisis Lines	72
Area Agencies on Aging	58
Home Rehabilitation Grants	54
Undesignated Temporary Financial Assistance	53
Extreme Cold Warming Centers	51
Therapy Referrals	49
Transportation Expense Assistance	48