



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : June 2024

Report Date: 07/05/2024

Total Number of Calls: 3664

<u>Need</u>	<u>Number of Calls Per Need</u>
Electric Service Payment Assistance	896
Directory Assistance	194
At Risk/Homeless Housing Related Assistance Programs	184
Talklines/Warmlines	173
Housing Search Assistance	147
Aging and Disability Resource Centers	124
Rent Payment Assistance	122
Undesignated Temporary Financial Assistance	117
State Government Agencies/Departments	113
211 Systems	88
Heating Fuel Payment Assistance	82
Mental Health Crisis Lines	79
Electric Service Complaints	76
Housing Search and Information	76
Food Pantries	73
Community Shelters	71
Legal Counseling	70
Public Charities	54
Homeless Shelter	53
Case/Care Management	50