



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : May 2024

Report Date: 06/05/2024

Total Number of Calls: 3799

<u>Need</u>	<u>Number of Calls Per Need</u>
Electric Service Payment Assistance	809
At Risk/Homeless Housing Related Assistance Programs	195
Directory Assistance	193
Housing Search Assistance	150
Rent Payment Assistance	144
Heating Fuel Payment Assistance	140
Aging and Disability Resource Centers	138
Talklines/Warmlines	132
State Government Agencies/Departments	122
Housing Search and Information	102
Food Pantries	79
211 Systems	66
Legal Counseling	64
Mental Health Crisis Lines	64
Homeless Shelter	61
Undesignated Temporary Financial Assistance	58
Non-Emergency Medical Transportation	54
Transportation Expense Assistance	53
Home Rehabilitation Grants	51
Housing Authorities	48