



## 211 Maine: Top 20 Call Categories

All Counties

Reporting Period : July 2024

Report Date: 08/02/2024

Total Number of Calls: 3464

<u>Need</u>	<u>Number of Calls Per Need</u>
Electric Service Payment Assistance	469
At Risk/Homeless Housing Related Assistance Programs	242
Housing Search Assistance	179
Rent Payment Assistance	155
Aging and Disability Resource Centers	142
Directory Assistance	141
211 Systems	140
State Government Agencies/Departments	136
Talklines/Warmlines	129
Housing Search and Information	109
Heating Fuel Payment Assistance	94
Home Improvement/Accessibility	86
Mental Health Crisis Lines	86
Undesignated Temporary Financial Assistance	81
Food Pantries	79
Community Shelters	73
Therapy Referrals	67
Legal Counseling	66
Municipal Police	62
Emergency Shelter	51