



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - June 30, 2024

County Name	Number Of Requests	
Electric Service Payment Assistance	20,793	
Heating Fuel Payment Assistance	12,266	
Food Pantries	4,016	
At Risk/Homeless Housing Related Assistance Programs	3,617	
Housing Search Assistance	3,015	
Rent Payment Assistance	2,448	
Talklines/Warmlines	1,980	
Directory Assistance	1,870	
Aging and Disability Resource Centers	1,720	
Community Shelters	1,706	
211 Systems	1,622	
State Government Agencies/Departments	1,562	
Undesignated Temporary Financial Assistance	1,519	
Homeless Shelter	1,320	
Housing Search and Information	1,248	
Case/Care Management	1,237	
Post Disaster Damage Reporting	1,191	
Therapy Referrals	1,010	
Inpatient Substance Use Disorder Treatment Facilities	982	
General Counseling Services	981	