



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - April 30, 2024

County Name	Number Of Requests	
Electric Service Payment Assistance	14,233	
Heating Fuel Payment Assistance	11,128	
Food Pantries	3,536	
At Risk/Homeless Housing Related Assistance Programs	2,806	
Housing Search Assistance	2,396	
Rent Payment Assistance	2,092	
Talklines/Warmlines	1,600	
Directory Assistance	1,483	
211 Systems	1,468	
Aging and Disability Resource Centers	1,457	
State Government Agencies/Departments	1,317	
Post Disaster Damage Reporting * Flood Victims	1,176	
Housing Search and Information	1,021	
Electric Service Payment Assistance * COVID-19	1,005	
Community Shelters	937	
Home Rehabilitation Grants	858	
Therapy Referrals	851	
Undesignated Temporary Financial Assistance	810	
Food Vouchers	782	
Area Agencies on Aging	710	