



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - May 31, 2024

County Name	Number Of Requests	
Electric Service Payment Assistance	16,830	
Heating Fuel Payment Assistance	11,435	
Food Pantries	3,784	
At Risk/Homeless Housing Related Assistance Programs	3,101	
Housing Search Assistance	2,672	
Rent Payment Assistance	2,285	
Talklines/Warmlines	1,733	
Directory Assistance	1,676	
Aging and Disability Resource Centers	1,595	
211 Systems	1,534	
State Government Agencies/Departments	1,443	
Post Disaster Damage Reporting * Flood Victims	1,176	
Housing Search and Information	1,150	
Electric Service Payment Assistance * COVID-19	1,005	
Community Shelters	984	
Therapy Referrals	924	
Home Rehabilitation Grants	920	
Undesignated Temporary Financial Assistance	874	
Food Vouchers	843	
General Counseling Services	795	