



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : August 2024

Report Date: 09/05/2024

Total Number of Calls: 3251

<u>Need</u>	<u>Number of Calls Per Need</u>
Electric Service Payment Assistance	492
At Risk/Homeless Housing Related Assistance Programs	208
Housing Search Assistance	180
Rent Payment Assistance	169
Talklines/Warmlines	135
Heating Fuel Payment Assistance	129
Aging and Disability Resource Centers	125
State Government Agencies/Departments	122
Directory Assistance	119
Housing Search and Information	109
Undesignated Temporary Financial Assistance	96
Emergency Shelter	86
Community Shelters	80
211 Systems	76
Food Pantries	76
Home Improvement/Accessibility	74
Mental Health Crisis Lines	67
Section 8 Housing Choice Vouchers	67
Legal Counseling	61
General Relief	60