



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : September 2024**

**Report Date: 10/02/2024**

**Total Number of Calls: 3139**

<u>Need</u>	<u>Number of Calls Per Need</u>
Electric Service Payment Assistance	479
Heating Fuel Payment Assistance	250
At Risk/Homeless Housing Related Assistance Programs	223
Housing Search Assistance	162
Rent Payment Assistance	139
State Government Agencies/Departments	123
Talklines/Warmlines	118
Aging and Disability Resource Centers	105
Undesignated Temporary Financial Assistance	99
Housing Search and Information	97
Directory Assistance	93
Food Pantries	80
Emergency Shelter	75
Home Improvement/Accessibility	75
Mental Health Crisis Lines	75
211 Systems	69
Legal Counseling	67
Community Shelters	62
Rapid Re-Housing Programs	58
Case/Care Management	51