

Report Date: 09/03/2025

211 Maine: Top 20 Call Categories

All Counties

Reporting Period : August 2025

Total Number of Calls: 2841

<u>Need</u>	Number of Calls Per Need
Electric Service Payment Assistance	469
At Risk/Homeless Housing Related Assistance Programs	247
Housing Search Assistance	204
Rent Payment Assistance	166
State Government Agencies/Departments	166
Directory Assistance	127
Heating Fuel Payment Assistance	118
Food Pantries	106
Undesignated Temporary Financial Assistance	97
Homeless Shelter	92
Mental Health Crisis Lines	89
Emergency Shelter	86
Legal Counseling	71
Section 8 Housing Choice Vouchers	67
Talklines/Warmlines	65
Case/Care Management	60
Aging and Disability Resource Centers	59
Non-Emergency Medical Transportation	59
Senior Ride Programs	57
211 Systems	56