

Report Date: 08/03/2025

211 Maine: Top 20 Call Categories

All Counties

Reporting Period : July 2025

Total Number of Calls: 2988

Need	Number of Calls Per Need
Electric Service Payment Assistance	499
At Risk/Homeless Housing Related Assistance Programs	284
Housing Search Assistance	252
Rent Payment Assistance	196
State Government Agencies/Departments	139
Directory Assistance	121
Mental Health Crisis Lines	105
Undesignated Temporary Financial Assistance	102
Aging and Disability Resource Centers	99
Food Pantries	99
Rapid Re-Housing Programs	90
Homeless Shelter	84
Heating Fuel Payment Assistance	81
Roommate/Housemate Matching Assistance	81
Legal Counseling	75
211 Systems	70
Emergency Shelter	68
Case/Care Management	65
Section 8 Housing Choice Vouchers	64
Talklines/Warmlines	63