



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : September 2025

Report Date: 10/03/2025

Total Number of Calls: 3222

<u>Need</u>	<u>Number of Calls Per Need</u>
Electric Service Payment Assistance	598
Heating Fuel Payment Assistance	279
At Risk/Homeless Housing Related Assistance Programs	237
Rent Payment Assistance	226
Housing Search Assistance	213
State Government Agencies/Departments	137
Directory Assistance	124
Food Pantries	113
Mental Health Crisis Lines	112
Homeless Shelter	107
Home Improvement/Accessibility	96
Emergency Shelter	90
Undesignated Temporary Financial Assistance	87
Aging and Disability Resource Centers	81
Case/Care Management	78
Legal Counseling	70
Food Stamps/SNAP	68
Benefits Screening	66
211 Systems	65
Food Vouchers	59