



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : December 2025

Total Number of Calls: 4027

Report Date: 01/03/2026

<u>Need</u>	<u>Number of Calls Per Need</u>
Heating Fuel Payment Assistance	1076
Electric Service Payment Assistance	318
At Risk/Homeless Housing Related Assistance Programs	233
Rent Payment Assistance	217
State Government Agencies/Departments	210
Housing Search Assistance	179
Directory Assistance	173
Food Stamps/SNAP	119
Food Pantries	112
Homeless Shelter	101
Emergency Shelter	99
Talklines/Warmlines	97
Aging and Disability Resource Centers	92
Home Improvement/Accessibility	88
Benefits Screening	87
Undesignated Temporary Financial Assistance	81
Mental Health Crisis Lines	75
211 Systems	66
Extreme Cold Warming Centers	66
Case/Care Management	63