



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2025 - November 30, 2025

County Name	Number Of Requests	
Electric Service Payment Assistance	6,792	
Heating Fuel Payment Assistance	3,808	
Food Pantries	2,552	
Housing Search Assistance	2,305	
At Risk/Homeless Housing Related Assistance Programs	1,752	
Rent Payment Assistance	1,340	
State Government Agencies/Departments	852	
Home Improvement/Accessibility	775	
Homeless Shelter	727	
Emergency Shelter	706	
Directory Assistance	620	
Case/Care Management	617	
Legal Counseling	530	
Undesignated Temporary Financial Assistance	486	
Food Vouchers	466	
Mental Health Crisis Lines	453	
Aging and Disability Resource Centers	398	
Alcohol Detoxification	380	
211 Systems	332	
Non-Emergency Medical Transportation	331	